



ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

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Title of
Invention

DYNAMIC HELP SYSTEM FOR AN INSURANCE CLAIMS
PROCESSING SYSTEM

Application Number: 09/603302
Confirmation Number: 1770
First Named Applicant: Allen Childress
Attorney Docket Number: 5053-35700
Art Unit: 3626
Examiner: Carolyn Bleck
Search string: (5517405 or 5613072 or 5915241 or 6098070
or 4975840 or 5432904 or 5446653 or 5673402
or 5913198 or 5970464 or 6065000 or 5732397
or 5557515 or 6401079 or 4831526 or 6208973
or 6343271 or 5241671 or 5956691 or 6016504
or 6237035 or 6330551 or 6341265 or 6477533
or 6272482 or 5550734 or 6119093 or 5537315
or 5704044 or 5903873 or 5995947 or 6029150
or 6128598 or 6202054 or 6236972 or 4812966
or 5748953 or 5832530 or 5991733 or 5999940
or 6029195 or 6088710 or 5835914 or 6148297
or 5644778 or 5732221 or 5870711 or 5307262
or 5307265 or 5899998 or 5523942 or 6012053
or 5717913 or 5652842 or 4987538 or 6370511
or 6266645 or 6061657 or 5918208 or 5835897
or 5652842 or 5504675 or 5504674 or
20020147617 or 20020116228 or 20020022976
or 20020002475).pn.

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US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
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	2	5613072	1997-03-18	Hammond et al.			
	3	5915241	1999-06-22	Giannini			
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	5	4975840	1990-12-04	DeTore et al.			

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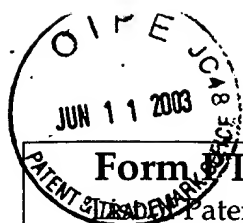
Note: Applicant is not required to submit a paper copy of cited US Published Applications

init	Cite.No.	Pub. No.	Date	Applicant	Kind	Class	Subclass
09	1	20020147617	2002-10-10	Schoenbaum et al.			
	2	20020116228	2002-08-22	Bauer et al.			
	3	20020022976	2001-02-21	Hartigan			
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Signature

Examiner Name	Date
<i>Am B. B.</i>	7-15-03

Attachment to paper # 9



Form PTO-1449 (modified) Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)	ATTY. DKT. NO. 5053-35700 APPLICANT: Childress FILING DATE: June 23, 2000	SERIAL NO. 09/603,302 GROUP: 3626
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EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES/NO

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

CB	C57	Microsoft Press Computer Dictionary 2nd Edition, Microsoft Press, Redmond WA, 1994.
CR	C58	"High-Performance Communication Networks"; Jean Walrand and Pravin Varaiya; 1996; pp. 361-369; Morgan Kaufmann Publishers.
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DATE CONSIDERED:

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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent owner.

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Information Disclosure Statement--PTO 1449 (modified)